

HatsanUSA Airgun/Acc Repair Form

- Please complete the top portion of this form and include it with your product to be serviced.
 - A valid RMA number is required. Please contact HatsanUSA for your RMA number prior to shipping your item for service.
 - Airguns are to be shipped **UNLOADED** and **UNCOCKED** - or otherwise made safe to handle. You must notify HatsanUSA prior to shipping if you are unable to clear your airgun.
- * Incomplete repair forms and/or returns with no valid RMA number may result in delayed processing.

Customer Information

RMA#: _____
Name: _____
Email: _____
Phone: _____
Warranty Service Requested? <input type="checkbox"/> Yes <input type="checkbox"/> No
Is Your Airgun Safe To Handle? <input type="checkbox"/> Yes <input type="checkbox"/> No
If "No", Why? _____
Return Address: _____

Product Information

Model Name: _____
Caliber: _____
Serial Number: _____
Ammo Type/Weight: _____

Note: Please remove mounted optics before shipping to HatsanUSA.
Return Reason: _____

HatsanUSA Service Center To Complete The Fields Below This Line

Date Received: ____ / ____ / _____
Receipt Condition: _____

Pre-Service Cleaning Required? <input type="checkbox"/> Yes <input type="checkbox"/> No
Repairs Performed: _____

Failure Due To Improper Maint.? <input type="checkbox"/> Yes <input type="checkbox"/> No
Warranty Coverage? <input type="checkbox"/> Parts <input type="checkbox"/> Labor <input type="checkbox"/> Ship
Non-Warranty Service Cost: \$ _____

Technician's Notes: _____

